



# Tech Service Suite (TSS) Webinar pt. 2

Service Diagnostics & Tools

3/26/2024

DAIMLER TRUCK  
North America



# Renewal Details

## Roll out plan:

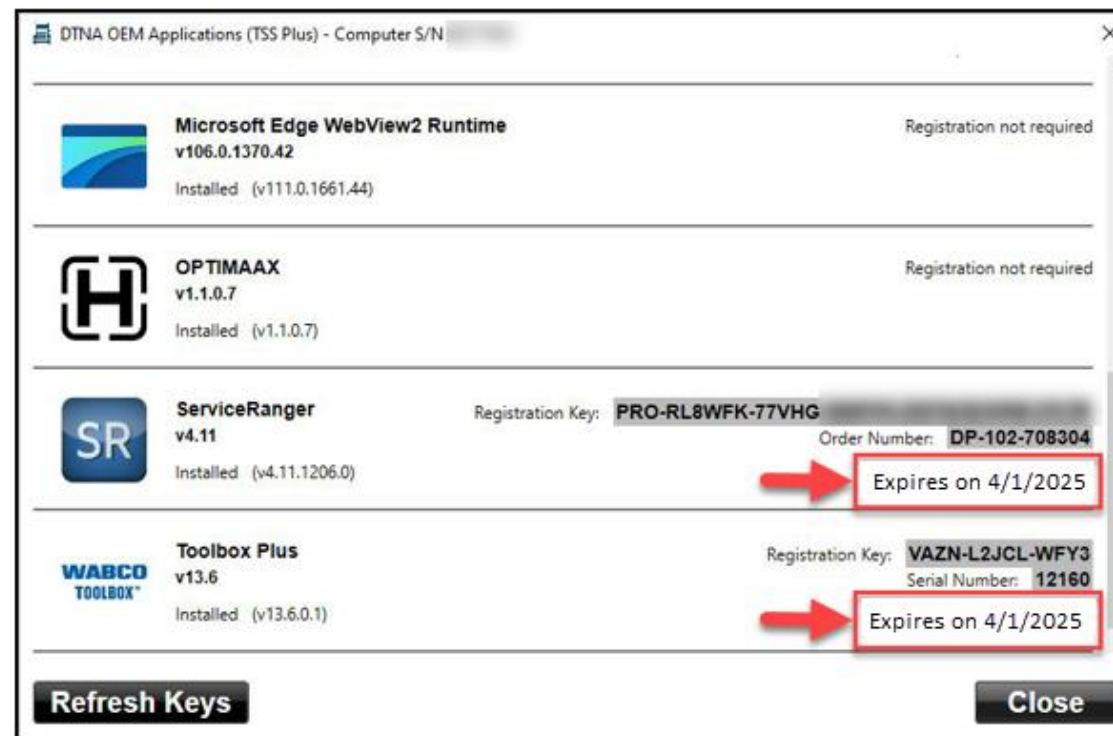
1. Cummins Corporate to test the new batch of INSITE licenses on *Monday, 3/25/24 – Done*
2. Truck Centers Inc., Campbell Freightliner, and Lonestar Truck to test a few INSITE registrations from the new batch of licenses on *Tuesday, 3/26/24 - Done*
3. A DTNA Communication will be sent out once the new licenses have been added to the TSS license pool and are available for consumption. The eta is by cob **Wednesday, 3/27/24** but may possibly run over to Thursday, 3/28/24.

# DiagnosticLink, Eaton SR4, and Wabco TB Renewals

The target is Wednesday, March 27<sup>th</sup>, to extend the existing licenses for DiagnosticLink, WABCO, and Service Ranger 4 to **April 1, 2025**. A DTNA Communication will go out once completed. Upon completion, follow the steps below:

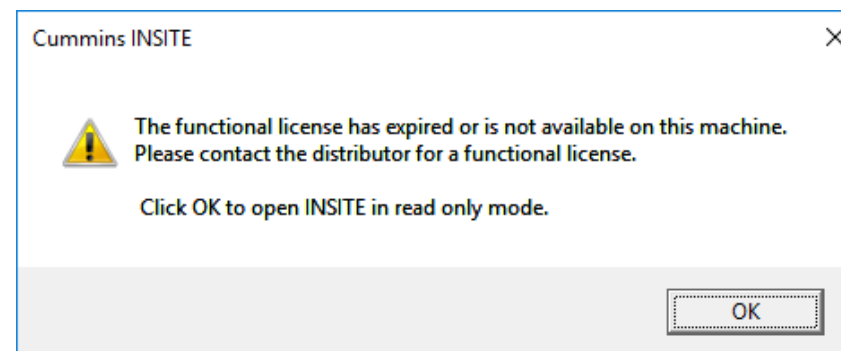
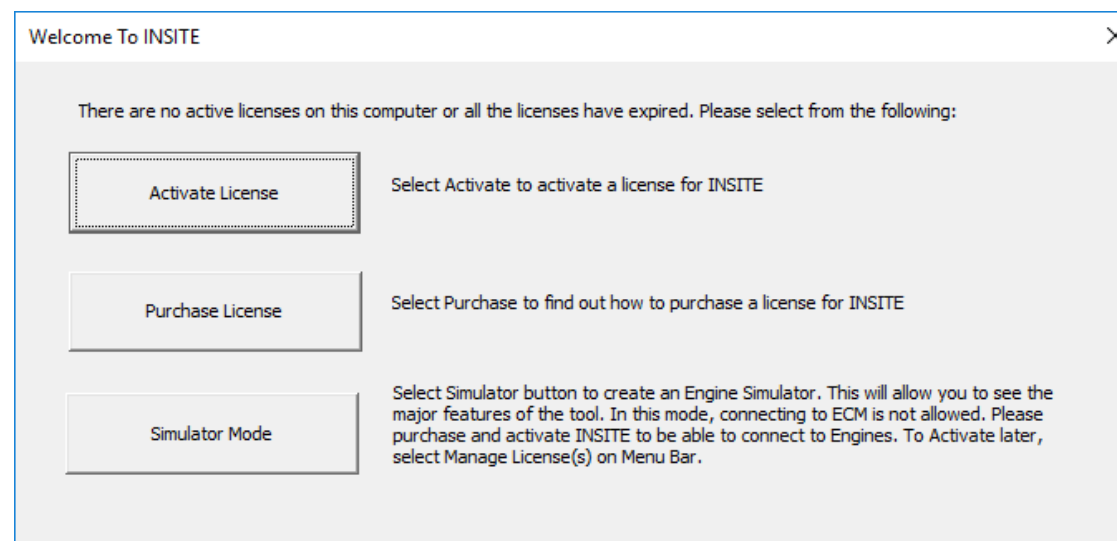
1. Open TSS.
2. Go to DTNA Apps.
3. Click **Refresh Keys**.
4. Enter login credentials when prompted.

The “**Expires on**” date as well as the “**Get Key**” option will be refreshed where applicable.



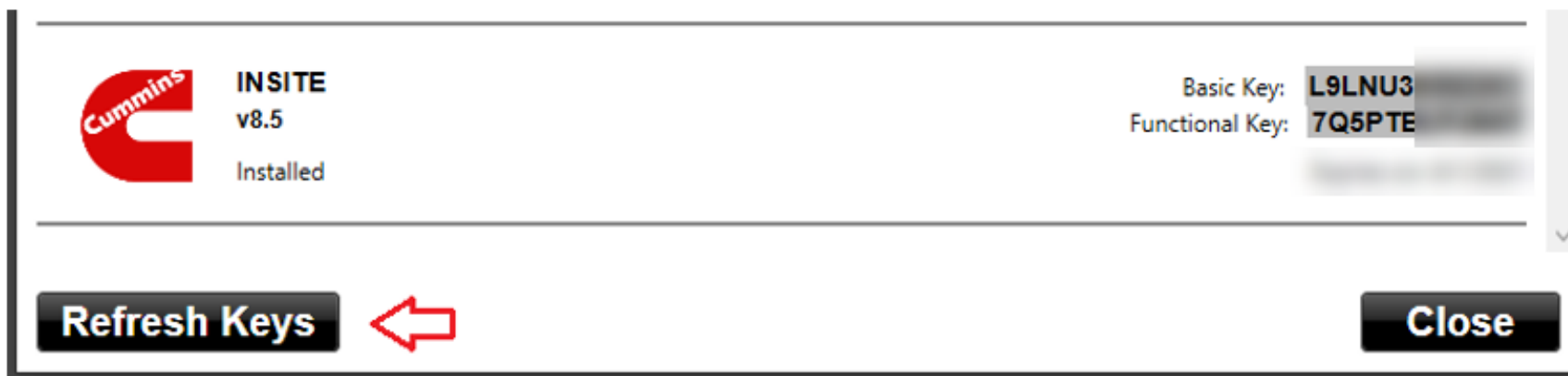
# Cummins INSITE License Renewal

- Existing licenses for Cummins INSITE will expire on 3/31/24.
- If INSITE is launched without an activated license, one of two messages will be displayed.



# Cummins INSITE License Renewal cont.

- Start TSS
- Open DTNA Apps
- Click 'Refresh Keys' and log in.

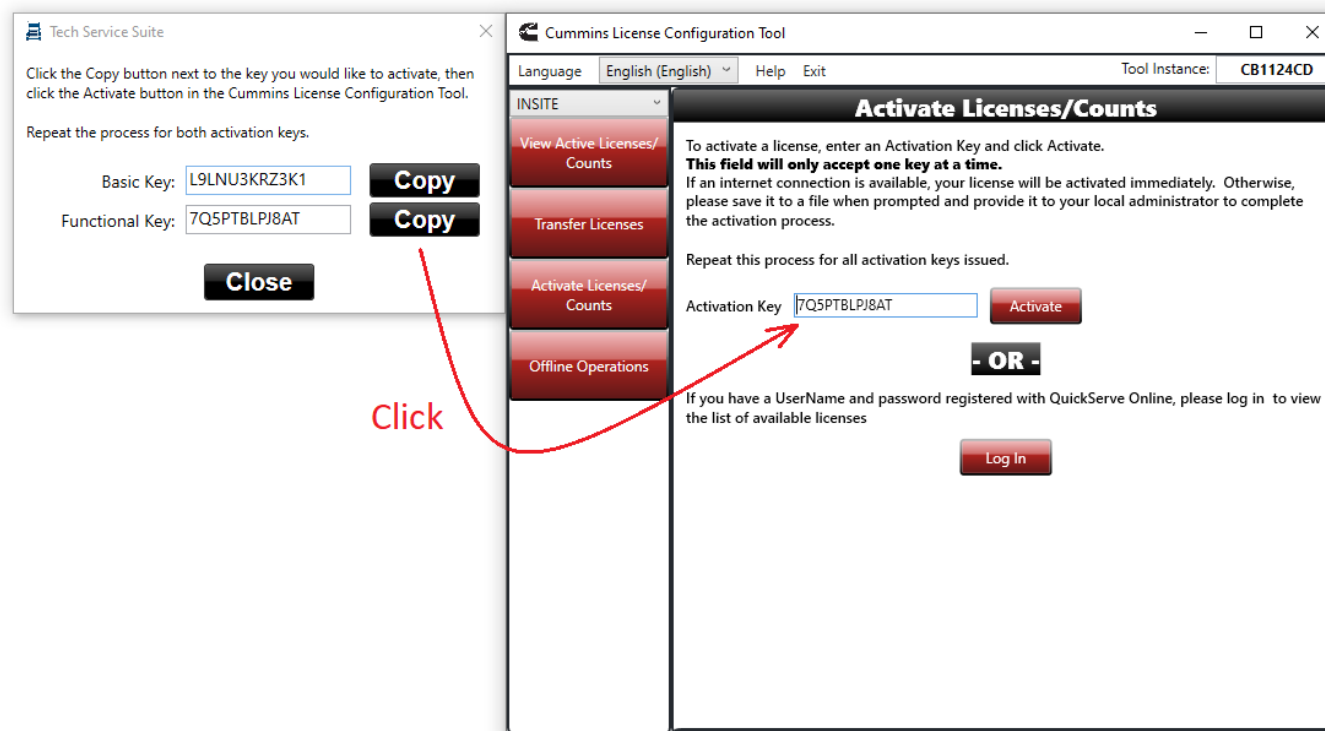


# Cummins INSITE License Renewal cont.

- Open the Cummins License Configuration Tool.
- Click the 'Activation License' tab.

- **Copy the key and click the "Activate" button**

Do this for both keys.





# Q&A



# Q&A

- **Q:** Cummins Update Manager not updating (PowerSpec Issue). Can this be investigated? – **Uchenna**
- **Q:** UMN issue causing INSITE registration problems. Can this be investigated? – **Uchenna**
- **Q:** Service Ranger has to ran with administrator rights after installation. Can this be investigated? - **Venky**





**Thank you**