Tech Service Suite (TSS) Webinar

Service Diagnostics & Tools

3/19/2025

DAIMLER TRUCK
North America

Agenda

1. DiagnosticLink, and Eaton Service Ranger License Renewal
2. Cummins INSITE License Instructions and details on Cummins Guidanz
3. WABCO Toolbox Plus License Instructions
4. TSS Invoices
5. Q&A

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DiagnosticLink & Eaton Service Ranger License Renewal

3/19/2025

Keith Criswell / Venkateshwar Sinha

DAIMLER TRUCK
North America

DiagnosticLink and ServiceRanger Renewals

Existing licenses for DiagnosticLink and Eaton Service Ranger will be extended to April 1, 2026.

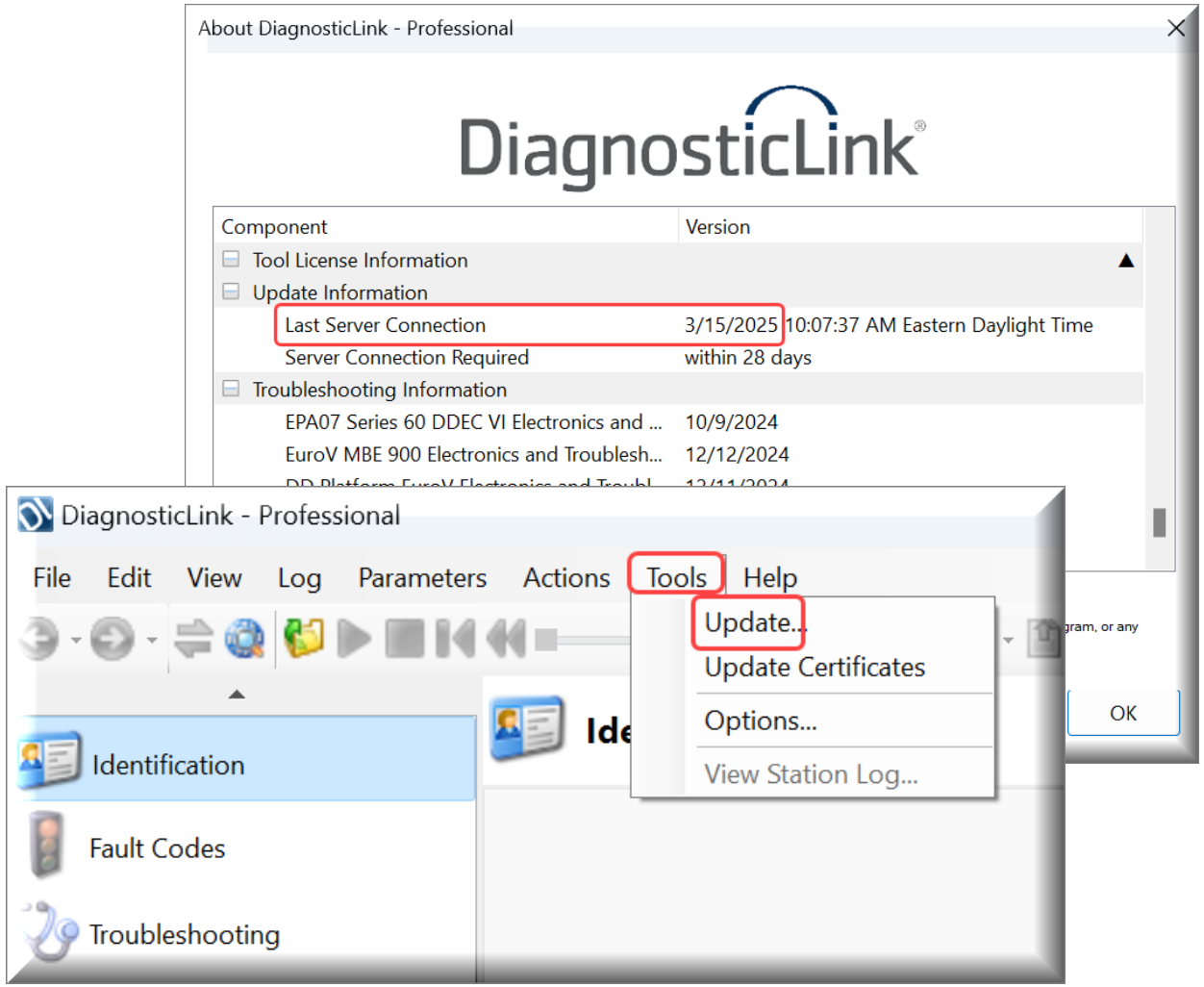
1. Open TSS.
2. Go to DTNA Apps.
3. Click **Refresh Keys**.
4. Enter login credentials when prompted. The **“Expires on”** date as well as the **“Get Key”** option will be refreshed where applicable.

DiagnosticLink License Information

To view

1. Open DiagnosticLink.
2. Click ***Tools*** and ***Updates***.
3. Enter login credentials when prompted.
4. Click ***Help*** and ***About***.

The Tool License Information section will display the license expiration date.



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Cummins INSITE License Instructions

3/19/2025

Keith Criswell / Uchenna F Ugeh

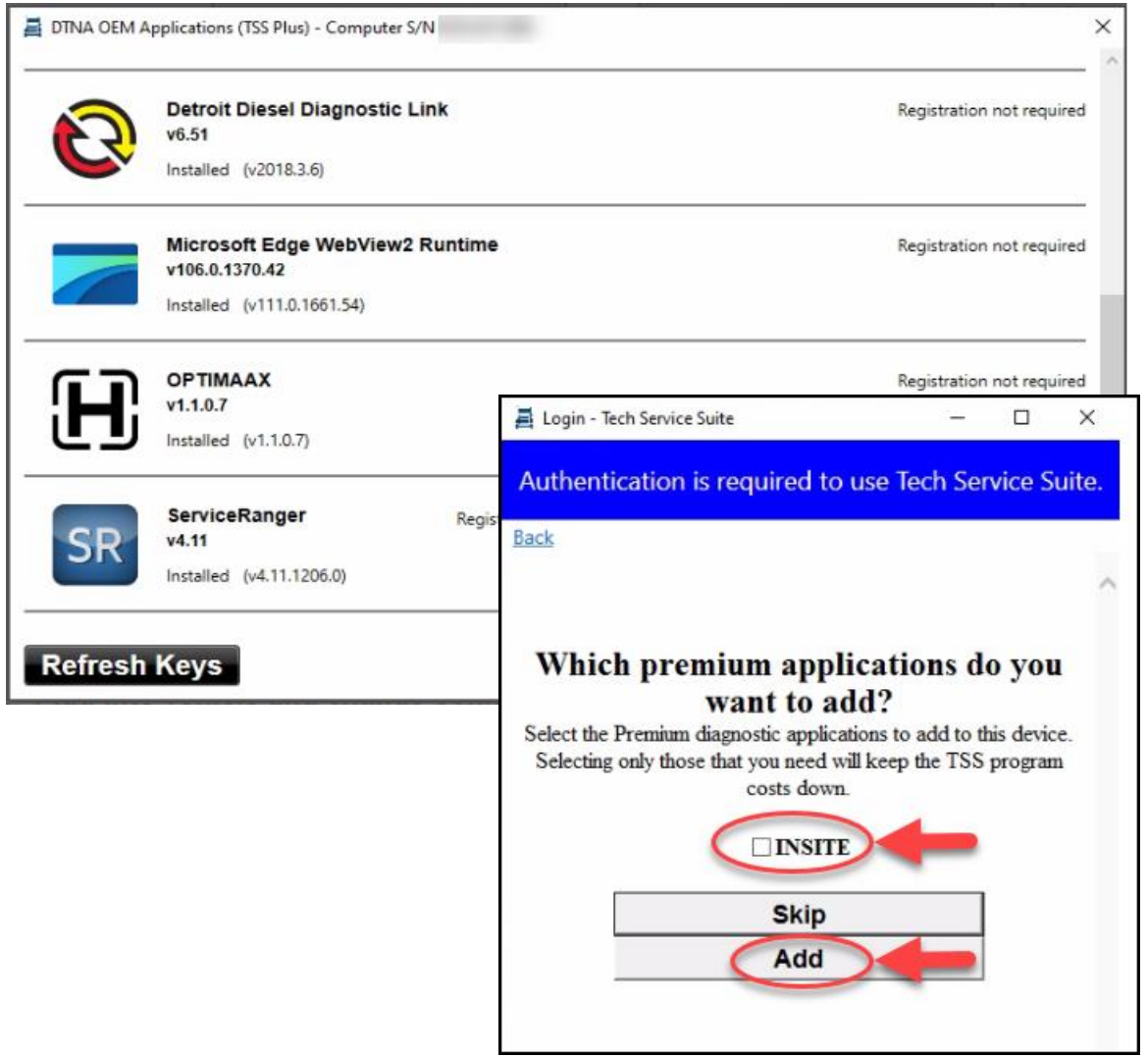
DAIMLER TRUCK
North America

Cummins INSITE License Instructions

- Roll out plan:
    1. Cummins will test the new batch of licenses next week (TBD).
    2. A couple of dealers will test a few INSITE registrations on next week (TBD).
    3. The new INSITE licenses will be added to TSS pool and distributed next week (TBD).

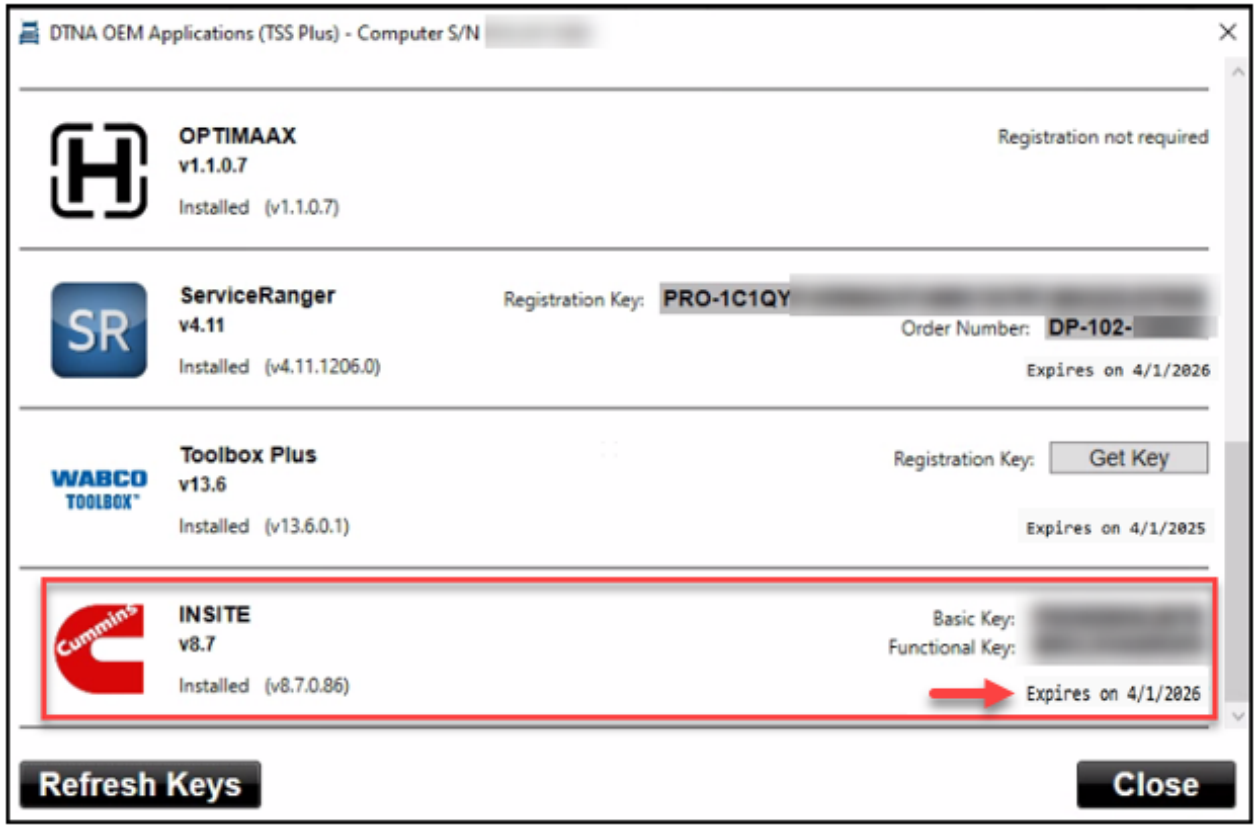
Cummins INSITE License Instructions

- Existing licenses for Cummins INSITE will expire on 3/31/24.
- To get a new license for Cummins INSITE, follow the steps below:
    1. Open TSS.
    2. Go to DTNA Apps.
    3. Click ***Refresh Keys***.
    4. When asked which premium application do you want to add, check the box for INSITE and click ***Add***.



Cummins INSITE License Instructions cont.

- After Refreshing Keys and Adding Cummins INSITE, the application and licenses are now displayed.



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WABCO Toolbox Plus License Instructions

3/19/2025

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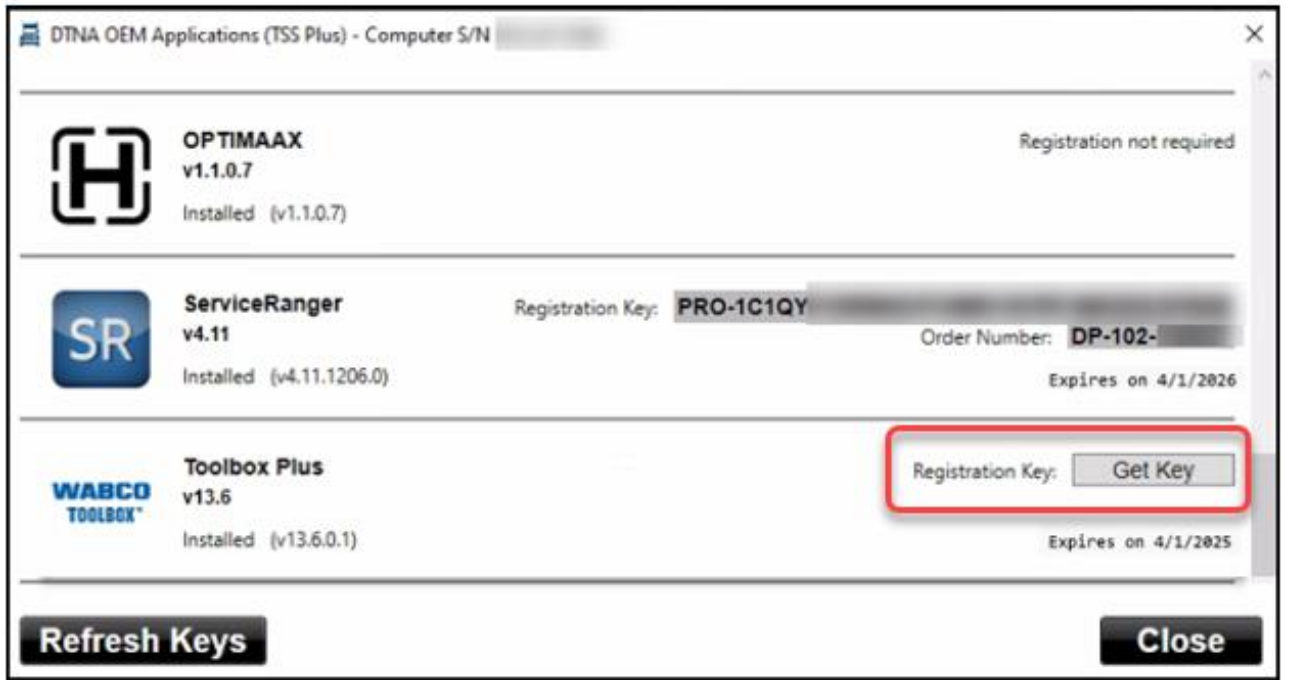
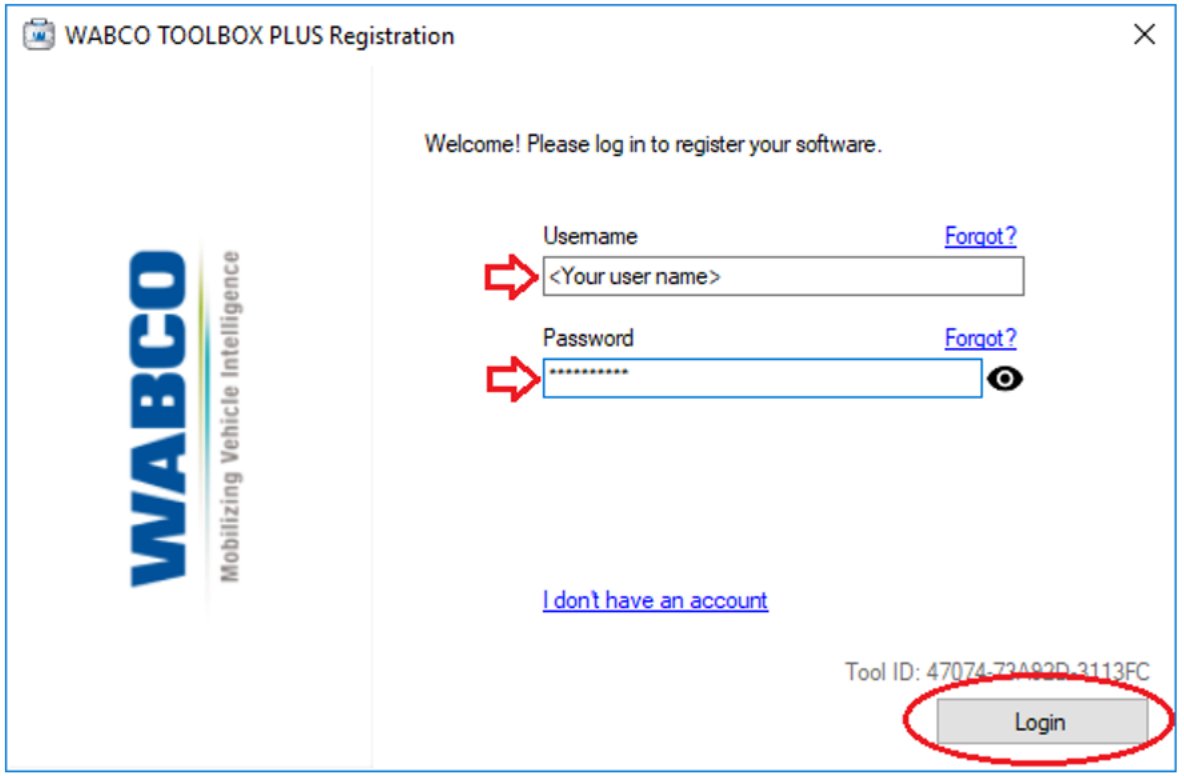
Register WABCO Toolbox Plus

- Click ‘Get Key’ for WABCO Toolbox Plus



WABCO Toolbox Plus Licensing Instructions

- Existing licenses for WABCO Toolbox Plus will expire on 4/1/25.
- New license keys will be required to register the software.
- To register, launch WABCO Toolbox Plus and enter your login credentials.
  - The login ID for Wabco is: **TSSProgramUser**
- Click login.



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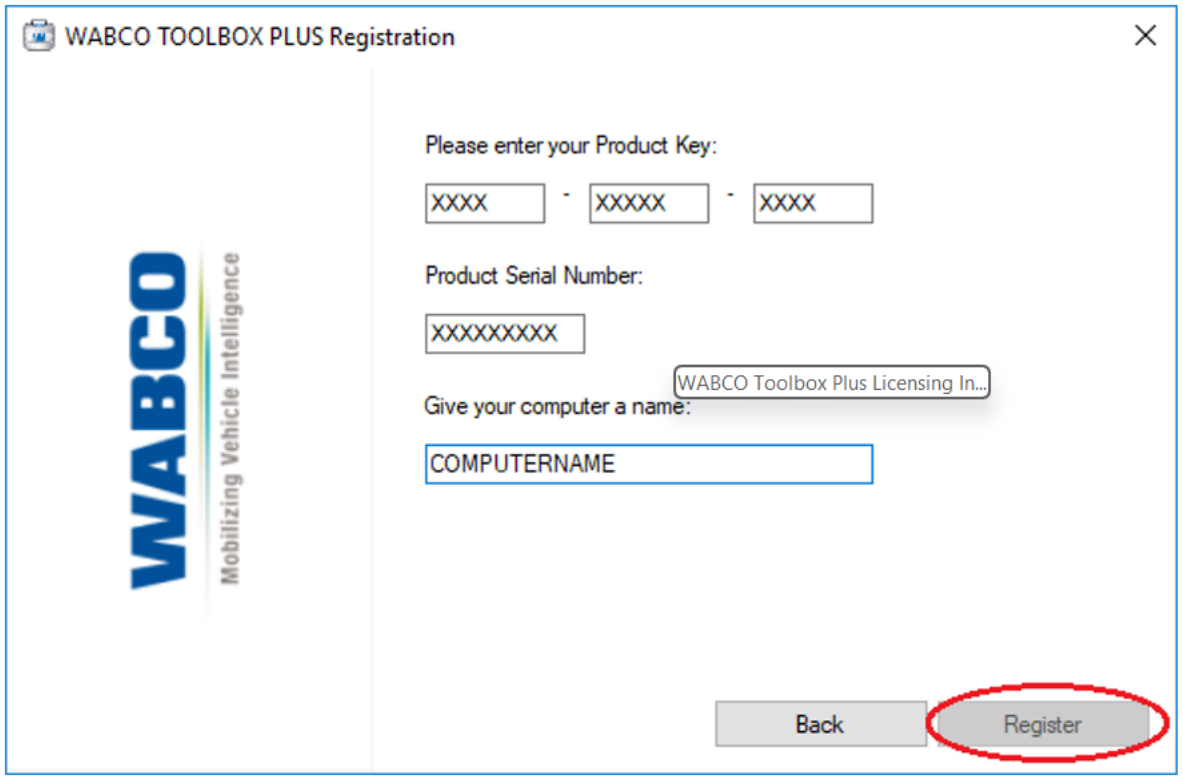
WABCO Toolbox Plus Licensing Instructions

- Assuming TSS is running, the product key and product serial number on the next screen should then be auto-populated. Enter a computer name if necessary and then click the Register button.



TSS Invoicing

3/19/2025

Hannah Kubiak

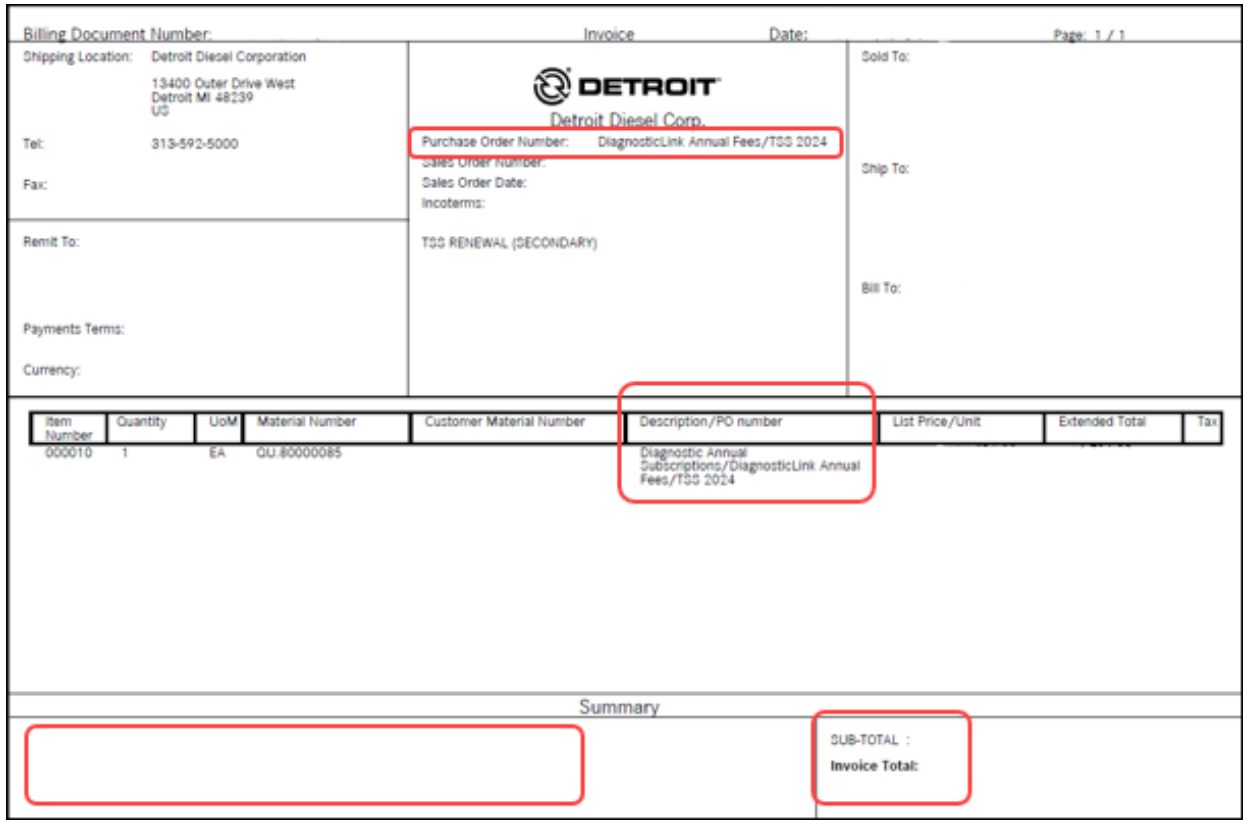
DAIMLER TRUCK
North America

TSS Invoicing

We will be updating the annual DiagnosticLink/TSS renewal invoices based on YOUR feedback!

We were made aware that previous invoices did not provide enough information. This caused some delays for your dealer's accounting or finance group's ability to process an invoice.

- **From your feedback, we aim to include:**
  - **Tax amount breakdown**
    **if tax is applicable to your rooftop location*
  - **PO number for subscription renewal**
    **which reflects the ordering site*
  - **Any quick "need-to-know" notes**


Billing Document Number: Invoice Date: Page: 1 / 1

Shipping Location: Detroit Diesel Corporation
13400 Outer Drive West
Detroit MI 48239
US
Tel: 313-592-5000
Fax:

DETROIT
Detroit Diesel Corp.

Purchase Order Number: DiagnosticLink Annual Fees/TSS 2024
Sales Order Number:
Sales Order Date:
Incoterms:
TSS RENEWAL (SECONDARY)

Sold To:
Ship To:
Bill To:

Remit To:
Payments Terms:
Currency:

Item Number	Quantity	UoM	Material Number	Customer Material Number	Description/PO number	List Price/Unit	Extended Total	Tax
000010	1	EA	GU.80000085		Diagnostic Annual Subscriptions/DiagnosticLink Annual Fees/TSS 2024			

Summary

SUB-TOTAL :
Invoice Total:

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Thank you

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Q&A