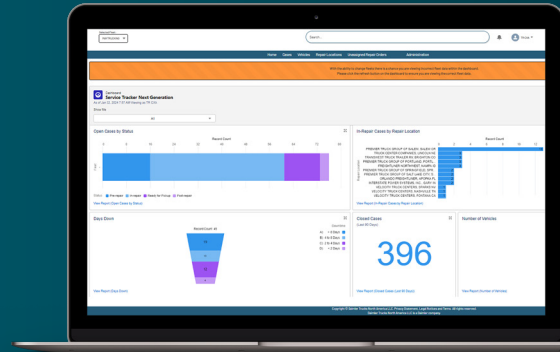




SERVICE TRACKER

SERVICE TRACKER NEXT GENERATION



DESIGNED FOR SERVICE MANAGEMENT

Service Tracker Next Generation is a powerful desktop- and smartphone-friendly tool that utilizes automation and vehicle connectivity to put customers in touch with their service team. Dashboard views, real-time truck location tracking, and access to fault code details for connected vehicles give at-a-glance insights into vehicle conditions inside and outside of the service bay.



SAVE TIME

Fleet Managers and Owner-Operators reclaim time otherwise spent on the phone and in emails with their service team. Key features include real-time repair status alerts, service team communication notifications, and automated Rules of Engagement to streamline communication throughout the entire repair.



ENHANCE TRANSPARENCY AND COMMUNICATION

View service comments and status updates in real-time for unprecedented insight into the repair process. Key features such as Chatter connect service teams with Fleet users as well as CX Advocates and DSM/FSMs. External communication provides a direct interface with servicing dealers.



GAIN INSIGHT

Review dashboards, reports, and asset management tools for accurate and actionable data compiled in real-time. Charts, export features, and view customization options make data accessible to users based on their position or preference.



EMAIL SERVICE TRACKER NEXT GENERATION SUPPORT AT:
STNG_Support@daimlertruck.com



VISIT THE SERVICE TRACKER NEXT GENERATION PAGE [HERE](#) ON THE DTNA PORTAL TO LEARN MORE.

UPTIME MANAGEMENT SUITE

FEATURES



DASHBOARD VIEW



VEHICLE LOCATION TRACKING



REAL-TIME REPAIR STATUS ALERTS



SERVICE TEAM COMMUNICATION



FAULT CODE DETAILS



PARTS AND OPERATION DETAILS